COMMUNICATING SCIENCE EFFECTIVELY

Ben Longstaff and Caroline Wicks **EcoCheck (NOAA-UMCES Partnership)**

Ben Fertig
Integration and Application Network
(University of Maryland Center For Environmental Science)







Our background - Integration and Application Network (IAN)

- An initiative of the University of Maryland Center for Environmental Science
- Synthesize and interpret new scientific findings to develop an integrated picture
- Scientists interested in solving, not just studying environmental problems
- Led by Dr. Bill Dennison









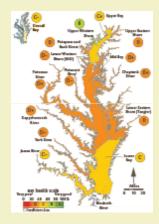
Our background: EcoCheck

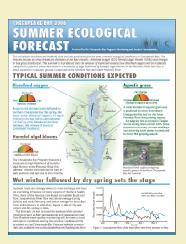
- Partnership between NOAA and the Integration and Application Network (IAN)
- Aim: "enhance and support the science, management and restoration of Chesapeake Bay through the integration of geographically detailed assessments and forecasts."
- Effective science communication is essential element of our aims











Teaching science communication

- IAN / EcoCheck running science communication courses for over 4 years
- Based on experience and theory
 →Scientist practicing science
 communication
- Conducted courses nationally and internationally
- Published a book, and a second related book is on the way.







An Introduction to effective science communication

Ben Longstaff

South Carolina Science Communication Course April 7-10, 2008

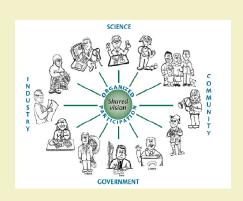






Objectives

Communication strategy overview



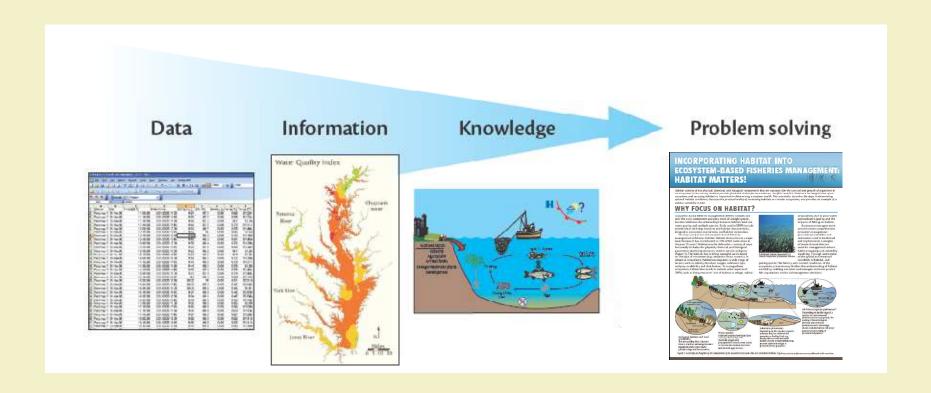
 Provide some overarching science communication principles



 Establish an underlying philosophy for science communication



Science communication: one of the final yet most important steps

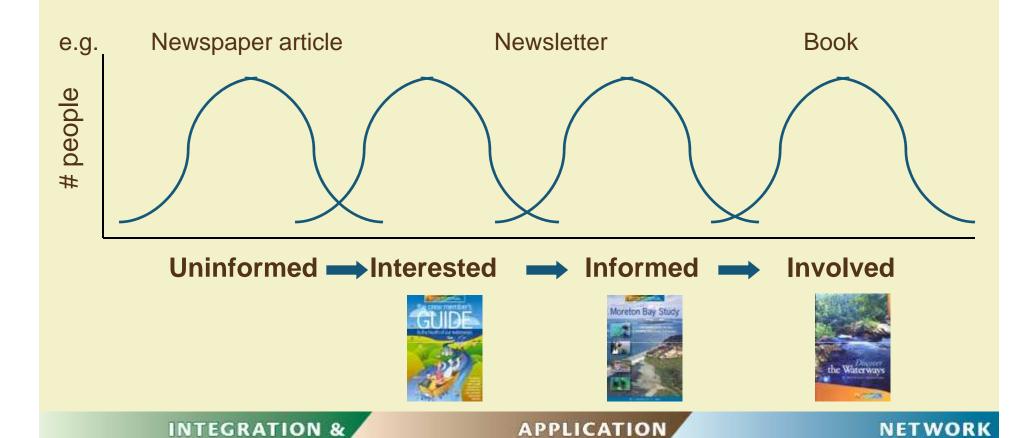


You are not doing anything if nobody knows what you are doing

INTEGRATION & APPLICATION NETWORK

Science communication to create change

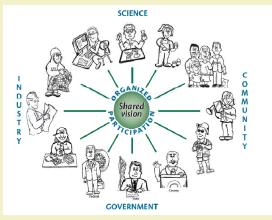
- Target communication to audiences level of engagement
- Aim to increase level of engagement



Developing a communication plan

A few principle to consider:

- Your target audience
- Appropriate communication vehicle/s
- Key messages
- Packaging and delivering your message
- Completion timeframe



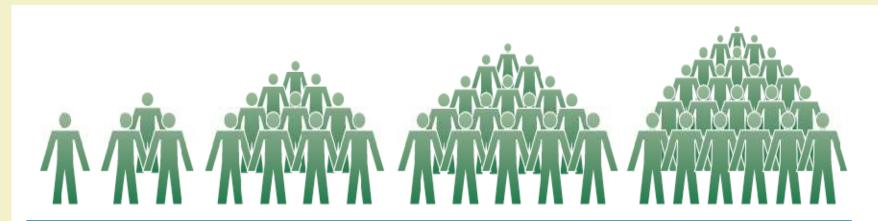




Determining your target audience

Determining the target audience

- Who needs to hear what I am saying?
- Who will find my information useful?
- Who can use my information to better do their job?
- Who can use my information to change things?



Upper management

Local agencies

National organizations

International organization

Different target audiences have different sizes, and consequently require different communication techniques.

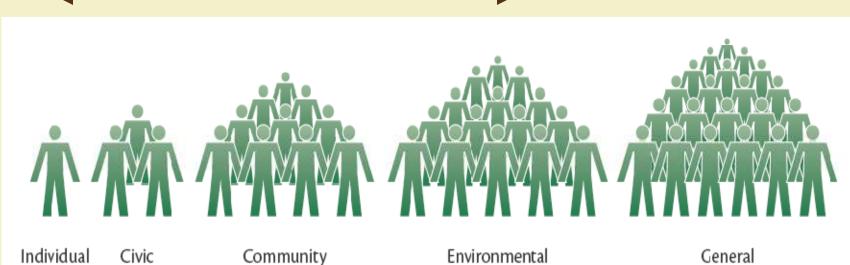
INTEGRATION &

APPLICATION

Determining your target Audience

Use science communication principles to target a broad audience

e.g. synthesis, visualization & context



leaders

watershed group

group

public

Good science communication can make you a better scientist

Completeness

Envisioning the 'story' can lead to comprehensive research program

Context

Identifying the linkages and developing comparisons can provide important insights

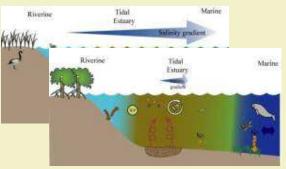
Clarify

Having to identify the fundamental message removes vagueness in thinking

Synthesis

Combining and comparing different data sets or approaches can lead to insights

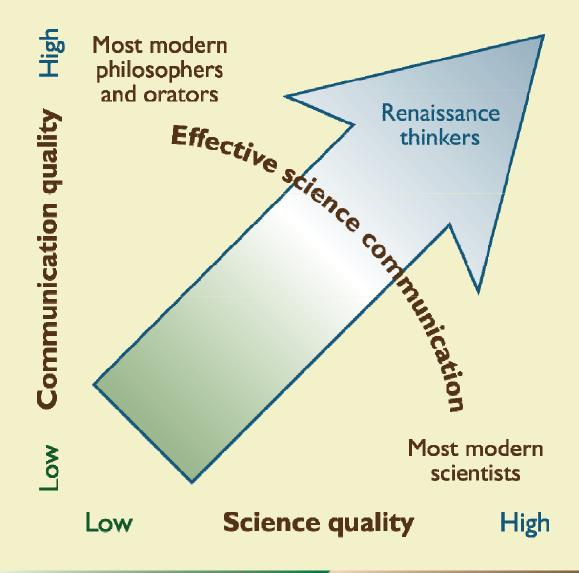








Good science communication requires attention to both the science and the presentation



"What you've got here, really, are two realities, one of immediate artistic appearance and one of underlying scientific explanation, and they don't match and they don't fit and they don't really have much of anything to do with one another. That's quite a situation. You

might say there's a little problem here."

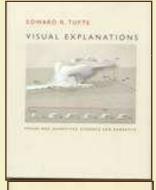
Robert Pirsig, 1974

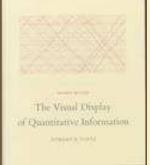


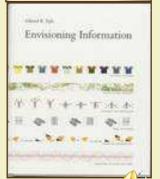
Principles of Analytical Design; E. Tufte

SAP.

- "Don't get it original, get it right"
- Integrate word, image, numbers
- Include documentation (data sources)
- Content-driven; presentation enables thinking
- Put important comparisons adjacent in space
- Use small multiples (maximize content variation; minimize style variation)
- Audiences are precious (know your content; respect your audience)
- Use humor, memorable hyperbole
- Preparation: Practice, practice, practice; develop better content

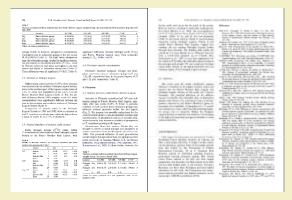




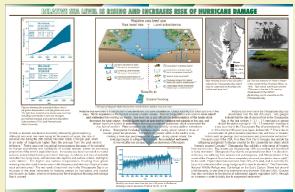


There are differences between science writing & science communication

- Getting it right
- Providing scientific context (references)
- Text > graphics
- Peer audience
- Mostly black and white
- Authorship exclusive
- Focus on results and interpretation



- Getting it done
- Providing societal context (examples)
- Text ≈ graphics
- Broader audience
- Full color
- Authorship inclusive
- Focus on conclusions and recommendations

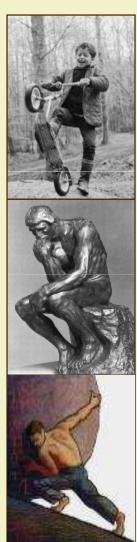


The 'zen' of science communication

• Enthusiasm counts: get excited

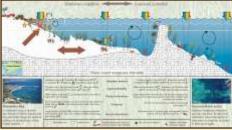
• Give yourself adequate *quality time*

• Feedback & revision essential: seek it out



The art of science communication

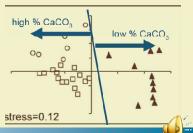
- Conceptual diagrams: context and synthesis
- Maps: geographic context and information-rich
- Photos: describe methods, study site description, processes and relevance
- Video clips: capture system dynamics
- Tables and figures: scientific data







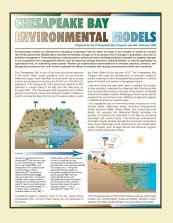


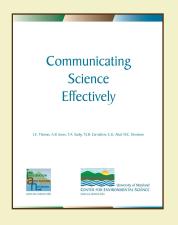


Principles of Effective Science Communication

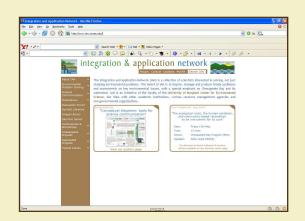
Develop a consistent style and format

- Within products, and also between products
 - Newsletters, presentations, websites, books
- Train your audience
- Use Master Slide or Master Page functions to ensure consistency







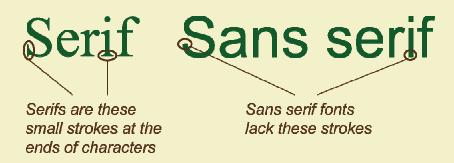


Newsletter Book Presentation Website



Typography is the art of words

- Spelling and grammar
- There are two types of fonts serif, and sans serif



This is a serif font.

Which of these fonts is easier to read?

Palatino

Sans serif fonts

This is a sans serif fonts.

This is a sans serif font.

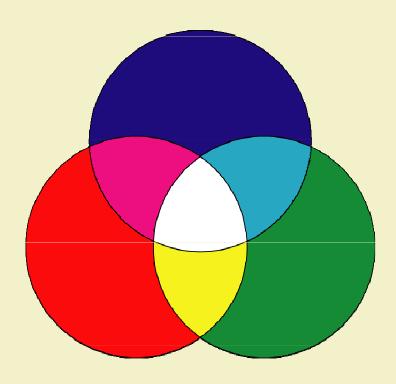
Arial

Which of these fonts is Century Gothic easier to read?

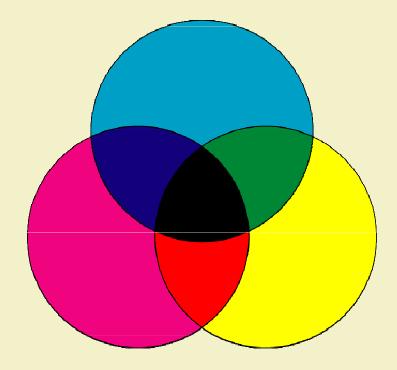
Helvetica

Sans serif fonts are more readable from a distance

RGB vs. CMYK



- Red, Green, Blue
- Transmitted light (presentations, websites)
- Mixing the colors results in white light
- Absence of color results in black



- Cyan, Magenta, Yellow, black
- Printed ink (posters, newsletters)
- Mixing the colors results in black ink
- Absence of color results in white (or the background color)

Use the right resolution





- Resolution differs between different media
 - Printed products need 300 DPI
 - Presentations and websites need 96 DPI
- Using the right resolution for your communication will ensure your graphics are clear, and will also help with managing file size

Image types and formats

- Raster/bitmap graphics (photos, scans; resolution-dependent)
 - TIFF CMYK or RGB; large file size due to lossless compression
 - JPEG CMYK or RGB; small file size due to lossy compression
 - GIF RGB; small file size due to less colors; use on websites; transparency
 - PNG RGB; relatively new format; transparency
 - EPS CMYK or RGB; usually just for spot color images
- Vector graphics (created using software; resolution-independent)
 - EPS CMYK or RGB; maintains resolution independence

JPEG, TIFF or GIF or PNG-8 PNG-24
Bitmap image Vector image EPS bitmap image bitmap image bitmap image



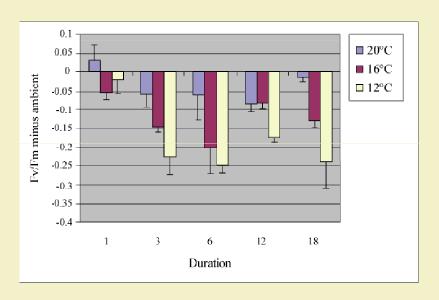
Image types and formats

Destination	Resolution	Color format	Image format
Print	300 DPI	CMYK	EPS, TIFF, JPG
Screen	96 DPI	RGB	PNG, GIF, JPG

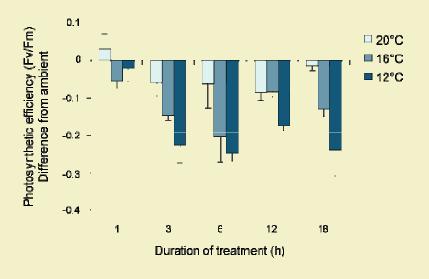
- It is worth the time and effort to create graphics for both printing and presentations
 - Optimize file size
 - Once you have the different formats, you can use them over and over again

Graph formatting makes all the difference

Bad (or no) formatting



Good formatting

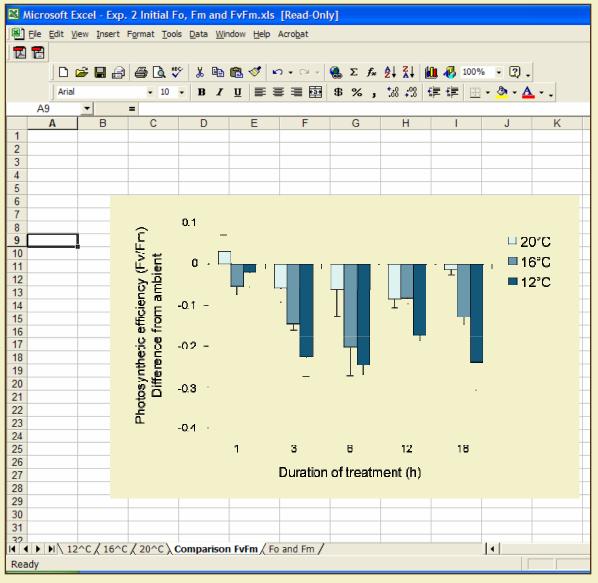


- Boxes, gridlines and white background distracting
- Axes label too technical, too many tick marks on y axis
- Excel default colors

- Transparent background, no boxes or gridlines
- Large, clearly-labeled axes, with units at end
- Contrasting colors



Get them right in data software first



- Use colored background box to facilitate color matching
- Remove graph background
- Remove grid lines, borders & unnecessary legends (i.e. if only one data series)
- Clean up extra tick marks and increase intervals between marks
- Label axis with title and units
- Select text and right click to format (subscript, etc)
- Delete colored background

Try to avoid tables ...

Region	ЕНІ	Region area (km²)	% area region	DO	Secchi	Chl a	TP	TN	$\delta^{15}N$
Upper Patuxent	0.21	21	13	0.66	0.00	0.34	0.00	0.09	0.15
Middle Patuxent	0.52	61	37	0.91	0.00	0.26	0.28	0.87	0.80
Lower Patuxent	0.48	53	32	0.99	0.00	0.37	0.18	0.47	0.85
Mouth Patuxent	0.58	30	18	1.00	0.00	0.38	0.93	0.53	0.62
Patuxent Overall	0.48	165	100	0.92	0.00	0.33	0.33	0.58	0.70
Upper Choptank	0.20	16	4	0.26	0.00	0.24	0.00	0.00	0.71
Middle Choptank	0.26	88	24	0.95	0.00	0.04	0.06	0.06	0.42
Lower Choptank	0.44	160	43	1.00	0.00	0.24	0.59	0.39	0.40
Mouth Choptank	0.49	109	29	1.00	0.00	0.62	0.53	0.38	0.42
Choptank Overall	0.40	373	100	0.96	0.00	0.30	0.42	0.30	0.43
Cape Charles City	0.75	N/A	N/A	nd	0.75	0.75	0.63	1.00	0.63

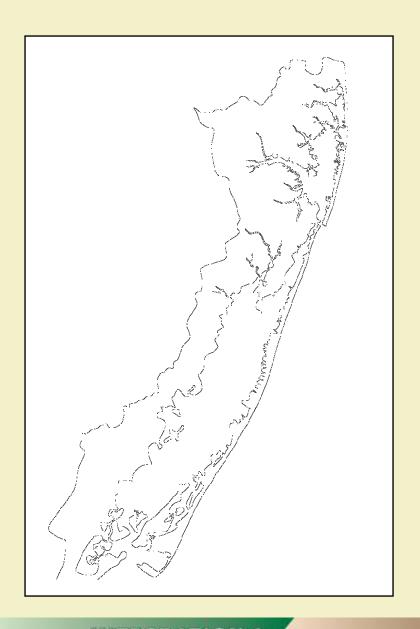
... or format them right

		Region area	% area						
Region	EHI	(km ²)	region	DO	Secchi	Chl a	TP	TN	$\delta^{15}N$
Upper Patuxent	0.21	21	13	0.66	0.00	0.34	0.00	0.09	0.15
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Middle Choptank	0.26	88	24	0.95	0.00	0.04	0.06	0.06	0.42
Lower Choptank	0.44	160	43	1.00	0.00	0.24	0.59	0.39	0.40
Mouth Choptank	0.49	109	29	1.00	0.00	0.62	0.53	0.38	0.42
Choptank									
Overall	0.40	373	100	0.96	0.00	0.30	0.42	0.30	0.43

Cape Charles

• No vertical lines, minimize horizontal lines, use color and fonts to emphasize data

Format maps to include more information





Crop, align, and label photos carefully





Accurate cropping

Photos that are well chosen, cropped, aligned, distributed evenly and annotated provide information on methods, study site, description & relevance







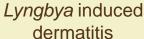
Pay attention to alignment & overlapping

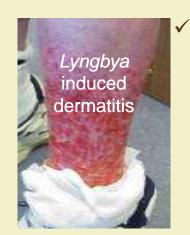




Clear labeling of photos



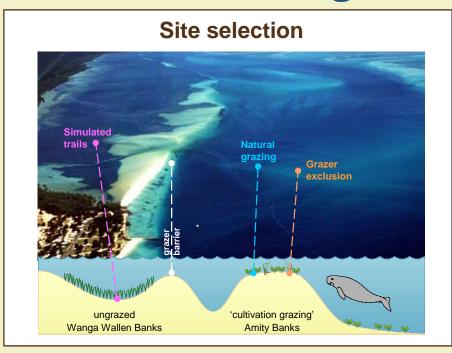


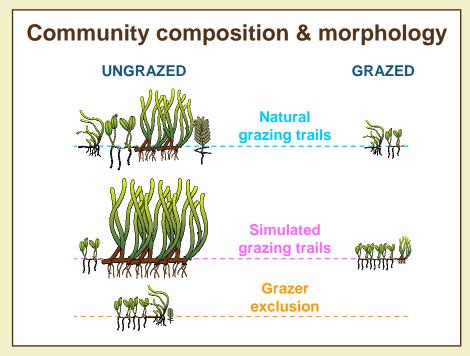


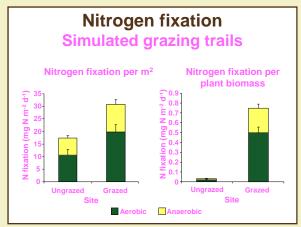
Lesson: bad science communication = skin lesions

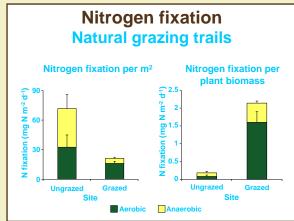


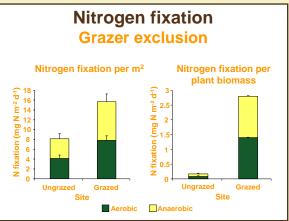
Combining all visual elements











Set up color pattern early on and train the audience



IAN Principles of science communication

- Provide synthesis, visualization & context
- Get real; relate to audience big picture to local relevance
- Simplify terms but not content (don't dumb it down, do raise the bar)
- Assemble self-contained visual elements
- Consistent style and format

IAN Principles of science communication

- Lose the jargon, dude
- Define all terms, e.g. SE = Standard Error
- Minimize AU (Acronym Use)
- Engage audience: prepare for and invite questions
- Use color, but use it judiciously